

# A Joseph F Adamo

## EXPERIENCE:

### Architectural:

- Design, validation, and modeling of various WAN/LAN solutions to meet a variety of needs.
- Utilization of current WAN technology in design. (**ISDN, ATM, Frame Relay, Fibre Channel, DSL**)
- Utilized various hardware solutions in design. (**CISCO, NetGear, Watchguard, Juniper, SonicWall**)
- Utilized various server solutions in design and implementation (**Windows Server 2003, Linux**)
- Provided multiple solutions for Internet connectivity. (**WWW, FTP, Mail, DNS, iMap, SMTP**)
- Design and Implementation of Storage Solutions (**RAID, SAN, NAS**)
- Design and Implementation of Internet Security policies (**VPN, IPsec, Firewalls**)
- Evaluation and implementation of LAN/WAN solutions to streamline work flow.
- Design and Implementation of International Network utilizing the Internet as a backbone.

### Technical:

- Design, installation, upgrade, and maintenance of over **40,000** node/**900+** server environment, including network printing, network security, archival/retrieval of data, user accounts.
- Installation and maintenance of network hardware & Protocols. (**TCP/IP, Ethernet, 802.11a/b/g**)
- Installation and configuration of network operating systems. (**Windows Server, Linux, Solaris**)
- Installation and configuration of application server systems. (**Windows Terminal Services, Citrix**)
- Installation, upgrade, and configuration of system operating systems. (**WindowsXP, MacOS, Linux**)
- Installation, upgrade, and maintenance of network mailing system. (**Exchange, Notes, Groupwise, Smarter Mail**)
- Installed and maintained an Intra/Internet system for International use. (**Cisco, Windows Server, Linux, IIS**)
- Installation and maintenance of web server scripting and database technologies. (**PHP, ASP(x), .NET, MySQL, SQL**)
- Installation and maintenance of PC's and application software to work in a variety of environments.

### Administrative/Management:

- Executive level management of Technical services and call center department
- Management and maintenance of customer SLA's. Including cross department coordination to meet those SLA's.
- Organized the setup and implementation of 7x24 coverage for Desktop/Server support team.
- Developed procedures and processes for call center and field support technicians.
- Provided second level support for a team of 22 desktop technicians
- Organization and implementation of procedures for a Desktop Hardware support team.
- Evaluation and restructuring of manpower to meet various needs.
- Organizing and teaching of advanced operating systems & maintenance. (**Windows Server, Linux (Red Hat/Debian)**)

## WORK HISTORY:

03/01 - Present	ZATSU, Inc	Las Vegas, NV	Principal / VP Network Operations
03/00 - 03/01	CenterBeam, Inc	Santa Clara, CA	Senior Escalations Manager
01/00 - 03/00	Trafficstation, Inc	Los Angeles, CA	Director of Network Operations
01/99 - 01/01	ChaosNet, LLC	Las Vegas, NV	Independent Network/Internet Consultant
04/98 - 10/99	Japan Airlines / PCS	USA & Japan	Exclusive Network/Computing/Web (Consultant)
06/97 - 04/98	INO Group, Inc	USA & Japan	Chief Information Officer / VP Technical Services
08/96 - 01/97	The Allen Group	Las Vegas, NV	Exclusive Network/Computing (Consultant)
04/96 - 08/96	Fidelity Electronics Corp	Las Vegas, NV	Director of Technical Services (Contract)
01/96 - 04/96	Inacom Information Sys.	Las Vegas, NV	Senior Systems Engineer (Contract)
06/95 - 01/96	Unisys Corporation	Santa Ana, CA	Network Design Consultant/Engineer
01/95 - 06/95	Hughes Aircraft	El Segundo, CA	Project Engineer/Level 2 Support Manager (Contract)
06/91 - 01/95	Unique Solutions	Cerritos, CA	Independent General & Network Consultant/Instructor
06/88 - 06/91	Soft Touch	Long Beach, CA	Technician & Systems Integrator

## SKILLS:

### Operating Systems:

Windows Server	Linux	Red Hat	Debian	CentOS	Ubuntu
Knoppix	Windows XP	Windows 2000	OS/2	Windows 95/98/ME	

### Software:

Virtual Server	Virtual PC	VMWare Server	VMWare ESX	Visual Studio	MS Office Suite	Ethereal
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### Hardware:

IBM	HP	Sony	Dell	Compaq	Cisco	NetGear
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### Internet Technologies:

PHP	ASP	MySQL	SQL	Javascript	IIS	Apache
XML	DHTML	Java	Flash	ActionScript	CSS	FTP

### Networking:

TCP/IP	IPX/SPX	NetBIOS	ISDN	Frame Relay	802.11a/b/g	ATM
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I am able to learn anything dealing with computers, networks, and the internet quickly and with ease.

**Professional Affiliations:** InterOp Network Team, InterOp iLabs Team, Team OS/2